

Customer Shipments

The following are instructions on how to ship equipment to a ColoCrossing datacenter facility. These instructions must be followed precisely to ensure equipment is handled properly, and no fees are incurred during the receiving process.

1. Please ensure that you have colocation space already available. If you need additional space and power, please reach out to our sales team before sending in equipment.
2. Please ship equipment, properly insured to the corresponding Datacenter Location listed on pages 2 and 3.
3. Log all tracking numbers from shipment.
4. Login to your portal account (information to login will be provided to you once you are signed up as a customer. Please contact us if you do not have your login information).
5. On the left side, select shipping, and click add shipment and fill out the requested information.
6. Add all package tracking numbers to shipments inbound to the corresponding Datacenter Location. ColoCrossing will be immediately notified about your impending shipment, and we will take the necessary action to ensure your packages are received safely. We'll let you know once they arrive.

If you have any questions, please let us know prior to shipping your equipment. All shipment notifications must be presented at least 24 hours prior to arrival, or they may be subject to a zero notification fee.

Customer Shipments

Datacenter Locations:

Buffalo:

ColoCrossing
325 Delaware Avenue Suite 300
Buffalo, NY 14202

Ashburn:

Server Central
C/O ColoCrossing
21715 Filigree Ct.
Ashburn, Virginia 20147

Atlanta:

Colo@
C/O ColoCrossing
34 Peachtree St NW Suite 400
Atlanta, Georgia 30303

Chicago:

Server Central
C/O ColoCrossing
2200 Busse Rd
Chicago, Illinois 60007



Customer Shipments

Dallas:

Tierpoint
C/O ColoCrossing
3004 Irving Blvd
Dallas, Texas 75247

Los Angeles:

Quadranet
C/O ColoCrossing
530 W. 6th Street Suite 901
Los Angeles, California 90014

New York:

Constant Hosting
C/O ColoCrossing
101 Possumtown RD
PISCATAWAY, New Jersey 08854

Seattle:

WOWRACK
C/O ColoCrossing
12201 Tukwila International Blvd Suite 110
Seattle, Washington 98168

San Jose:

Energy Group Networks
C/O ColoCrossing
55 South Market St.
San Jose, California 95113

