



ColoCrossing *a division of Velocity Servers Inc.*

FEE SCHEDULE

ColoCrossing believes in the importance of clarity - especially when money is involved. For that reason we've laid out our fee schedule for your convenience. Questions can be directed to billing@colocrossing.com or toll free at 800-518-9716.

Any and all hardware problems / failures experienced on ColoCrossing dedicated servers are handled expeditiously, and WITHOUT charge to customer.

On Site Service Pricing	Charge
Remote Reboot (power-cycle, no console activity)	Free
IP-KVM Hookup (ColoCrossing provided IP-KVM)	\$25 + \$10/Hr
OS Install - CentOS, FreeBSD, Ubuntu, Fedora, Win03/08	\$40
Remote Hands (Everything not covered above)	\$125/Hr per 15 min

Billing / Account Related	Charge
Bounced Check Fee	\$50
Late Payment (More than 7 days past-due)	\$25
Late Cancellation (less than 6 days notice)	\$75 per machine/colo + Service Used

Network Related	Charge
Bandwidth Overages	\$.25/GB or 1.25 x Committed Rate

Power Related	Charge
Additional 1AMP 120VAC (Colocation ONLY)	\$35/AMP 120VAC